

Terms and Conditions of use of the Network Railcard

ATOC Limited enters into the contract for the issue and use of the Network Railcard on behalf of the Train Companies. Reference to a 'Train Company', or the 'Train Companies' means those Train Companies which, pursuant to a franchise agreement operate Passenger Rail Services within the area identified on the map in this leaflet.

1. You must sign the Network Railcard before use to show acceptance of all the conditions listed below. The Network Railcard and tickets bought with it are not transferable and must not be given, loaned or resold to anyone else. The Network Railcard does not become your property and if requested must be handed in to a representative of any Train Company.
2. You must carry the Network Railcard with you on your journey and when asked by rail staff, you must show a valid ticket and valid Network Railcard. If you fail to do so, you will be required to pay the full price Standard Anytime single fare for your journey as if no ticket was purchased before starting your journey and in some cases a Penalty Fare. This does not apply if there was no ticket office at the station at which you began your journey or if the ticket office was closed and there was no ticket machine from which you could buy a discounted ticket.
3. You will be asked to pay the difference between the price of your discounted ticket and the full Standard Anytime fare (or the Penalty Fare if travelling in the Penalty Fares area) if:
 - a) you travel beyond the station for which your ticket is issued;
 - b) you travel to a destination beyond the area shown on the map in this leaflet, without having first obtained the correct ticket for your journey;
 - c) you travel on a route for which a higher fare applies or at a time when reduced fares do not apply.
4. Minimum fare and time restrictions apply – see www.network-railcard.co.uk for details.
5. Additional accompanying passengers for whom discounted tickets are purchased must travel with the Network Railcard holder throughout the journey.
6. Discounted tickets entitle you to travel only in Standard accommodation on the services of the participating Train Companies.
7. The Network Railcard and tickets issued to the holder are issued subject to the **National Rail Conditions of Carriage** and the Conditions listed in this leaflet (and, where appropriate, to the Conditions of Carriage of Transport for London, Red Funnel Ferries and Wightlink). Copies of the National Rail Conditions of Carriage are available from any staffed station ticket office or online at www.nationalrail.co.uk/nrcc
8. The Network Railcard will not be valid if it is damaged. **The Train Companies do not undertake to replace damaged, lost or stolen Railcards, or to issue refunds on unused/unwanted Railcards.** However, application for the replacement of a Railcard may be made at a participating Network Railcard staffed station ticket office. A £5 administration fee will be payable for the replacement of a **damaged** or **lost** Railcard and the completed 'Receipt' section of the original application form must be produced. No fee will be charged for the replacement of a stolen Railcard upon presentation of a crime reference number/documentation issued by the Police. In all cases, you will be requested to show some form of identification if obtaining a replacement from a station.
9. The right is reserved to revise these Conditions and availability of the tickets detailed in the Network Railcard leaflet. The Train Companies will endeavour to give three months' notice of any changes before they are due to come into effect.

This leaflet is valid up to and including 5 September 2009. NR09W

Network Railcard Receipt

This section to be completed by the issuing station and handed to the customer with the issued Network Railcard.

Railcard Holders Name:

Railcard Number:

Card Expiry Date:

Station Stamp:

This form acts as a receipt of purchase for your Network Railcard, and must be produced in the event of a replacement being requested. Keep this receipt in a safe place, but not with your Network Railcard.