

# Application Form

NR11W

IMPORTANT. Please complete the appropriate sections and boxes CLEARLY and in BLOCK CAPITALS.

Please enter your email address. Email is the most environmentally-friendly way for you to hear about Railcard news and any of our great offers.

Email Address

Title

(please tick as appropriate)

Mr  Mrs  Miss  Ms  Other

Date of Birth

First Name\*

Surname\*

Home Address\*

Town\*

Postcode\*

Tel inc. code

Mobile Phone

Occupation

Full-time employment

Part-time employment

Retired

Not in employment

Renewals

Are you renewing your existing Network Railcard?

Yes

No

If so, what is your existing Network Railcard Number?

Expiry date of existing Railcard

How many Network Railcards have you held in the past?

## Declaration

Before signing this declaration, it is important that you have read, understood and agree to the Conditions shown in this leaflet, together with the National Rail Conditions of Carriage. Copies of the National Rail Conditions of Carriage are available online at [www.nationalrail.co.uk/nrcc](http://www.nationalrail.co.uk/nrcc).

I have read, understood and agree to the Conditions shown in this leaflet. I confirm that the details I have provided are correct.

Signature\*

Date

\*Must be completed

On behalf of the Train Companies, ATOC Ltd collects and processes personal information for the purpose of sales analysis and market research. ATOC Ltd is registered in the UK under the Data Protection Act 1998 as a Data Controller.

From time to time your personal details may be used to send you relevant information as described below.

If you do NOT wish to receive such information please tick the relevant boxes.

I do NOT want to receive:

by Mail

by Email

by SMS

Railcard information and offers

Train Company offers and other rail-related services

Third party offers of goods and services

## FOR ISSUING OFFICE USE ONLY

New Railcard No.

Date of Application

Card Expiry Date

Station/Agency NLC or Code No.

Station Stamp:

Please remember to also complete the 'Receipt' section on this leaflet.

## Terms and Conditions of use of the Network Railcard

ATOC Limited enters into the contract for the issue and use of the Network Railcard on behalf of the Train Companies. Reference to a 'Train Company', or the 'Train Companies' means those Train Companies which, pursuant to a franchise agreement, operate Passenger Rail Services within the area identified on the map in this leaflet.

1. You must sign the Network Railcard before use to show acceptance of all the conditions in this leaflet. The Network Railcard and tickets bought with it are not transferable and must not be given, loaned or resold to anyone else.
2. **You must be aged 16 years or over to purchase a Network Railcard.**
3. **Tickets for your journey should be purchased before boarding the train and when buying tickets you must show the Railcard.**
4. **You must carry the Network Railcard with you on your journey and when asked by rail staff, you must show a valid ticket and valid Network Railcard. If you fail to do so, you and, where applicable, each member of your group will be required to pay the full price Standard Single fare for your journey as if no ticket was purchased before starting your journey and in some cases a Penalty Fare.** This does not apply if there was no ticket office at the station at which you began your journey or if the ticket office was closed and there was no ticket machine from which you could buy a discounted ticket.
5. You will be asked to pay the difference between the price of your discounted ticket and the full price Standard fare (or the Penalty Fare if travelling in the Penalty Fares area) if:
  - a) you travel beyond the station for which your ticket is issued;
  - b) you travel to a destination beyond the area shown on the map in this leaflet, without having first obtained the correct ticket for your journey;
  - c) you travel on a route for which a higher fare applies or at a time when reduced fares do not apply.
6. Network Railcard discounts only apply for travel after 10.00hrs Monday to Friday (excluding public holidays) and any time on weekends.
7. A £13 minimum fare applies to all journeys Monday to Friday, excluding public holidays. A £1 minimum fare applies to child fares at all times. Travelcard minimum fares also apply – see [www.network-railcard.co.uk](http://www.network-railcard.co.uk) for details. Please note, minimum fares are subject to change during the validity of your Railcard.
8. The maximum group size is up to four adults (aged 16 years and over) and four children (aged 5-15 years).
9. Additional accompanying passengers for whom discounted tickets are purchased must travel with the Railcard holder throughout the journey.
10. Discounted tickets entitle you to travel only in Standard accommodation on the services of the participating Train Companies.
11. The Network Railcard and all tickets issued at a Railcard discount are issued subject to the **National Rail Conditions of Carriage** and the conditions listed in this leaflet (and, where appropriate, to the Conditions of Carriage of Transport for London, Red Funnel Ferries and Wightlink). Copies of the National Rail Conditions of Carriage are available online at [www.nationalrail.co.uk/nrcc](http://www.nationalrail.co.uk/nrcc).
12. The Network Railcard will not be valid if it is damaged. **The Train Companies do not undertake to replace damaged, lost or stolen Railcards, or to issue refunds on unused/unwanted Railcards.** However, an application for the replacement of a Railcard may be made at any staffed station ticket office in the Network Railcard area. A £5 administration fee will be payable for the replacement of a **damaged** or **lost** Railcard and the completed 'Receipt' section of the original application form must be produced. No fee will be charged for the replacement of a stolen Railcard upon presentation of a crime reference number/documentation issued by the Police. In all cases, you will be requested to show some form of identification if obtaining a replacement from a station.
13. The Network Railcard does not become your property and if requested must be handed in to a representative of any Train Company.
14. The right is reserved to revise these Conditions and availability of the tickets detailed in the Network Railcard leaflet. The Train Companies will endeavour to give three months' notice of any changes before they are due to come into effect.

**Fraudulent use of Railcards and Railcard discounted tickets may lead to a criminal prosecution.**

This leaflet is valid up to and including 01 January 2012.

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### Network Railcard Receipt

This section to be completed by the issuing station and handed to the customer with the issued Network Railcard.

Railcard Holders Name:

Railcard Number:

Card Expiry Date:

Station Stamp:

This form acts as a receipt of purchase for your Network Railcard, and must be produced in the event of a replacement being requested. Keep this receipt in a safe place, but not with your Network Railcard.